

Review of Charges – Library Service – Concessions Matrix

	Photocopying Charges	Charges for Overdue Books	Reservation Charges – books and audio books	Reservation Charges - other audio visual items	Charges for audio visual hire services
Under 5's		Exempt	Exempt	Concessions	
Under 18's		Concessions	Exempt	Concessions	
Children in Public Care & Foster Carers		Exempt	Exempt	Concessions	Exempt for audio books only
Childminders		Exempt			
People with disabilities	Exempt	Exempt	Exempt #	Concessions	Exempt (except for DVDs in highest price band)
Housebound	Exempt	Exempt	Exempt	Exempt	Exempt
Unemployed			Concessions		
		Exempt if borrowed from a mobile library			

for audio book reservations only, but proposal to extend to book reservations (especially for large print books)